# OPS IT Audit

Most businesses look to identify ways to increase profits and reduce expenses while improving business operations. One of the most effective ways to accomplish these goals is to better leverage IT solutions throughout your company to gain efficiencies, manage communications, and optimize business processes. In order to improve technology, you need to have a solid understanding of your current situation. If your current IT suite is not meeting your basic requirements and helping to make tactical decisions, you are likely overdue for an IT audit.

OPS IT Support's information technology audit will give you and your leadership team insight to plan your future budgets, identify constraints/weaknesses, and focus your attention on the critical items with urgent business impact while presenting any alternatives that most often result in significant cost savings.
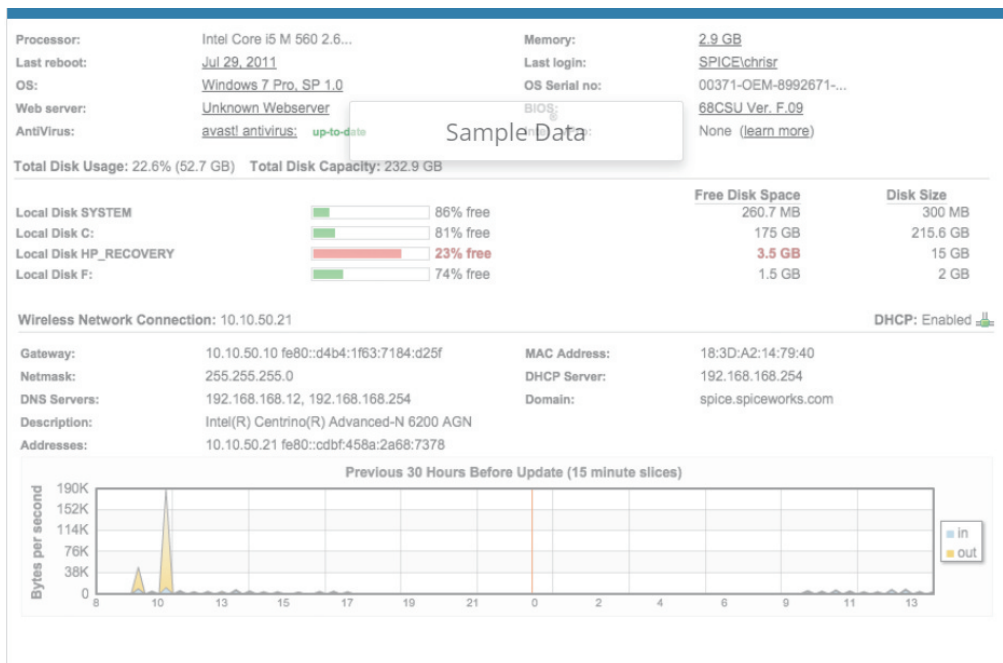
Knowing where you are coming from is important for our audit. Our end goal is to improve your infrastructure while alleviating any existing pain points. In order to have a complete understanding of your operation, OPS IT Support looks at your business plan, your existing server and network map, and your existing hardware and software through interviews, documentation review, comparison to industry standards, and a review of your strategy and growth plans.

We then move on to the audit itself. OPS IT Support will audit the server and infrastructure, server and network administration, employee devices, and internal and external security posture.

Key Areas to Audit

Server and Network Infrastructure

General Server Architecture and Hardware State

Equipment Standardization and Maintenance

Active Directory and Group Policy

File Sharing, Print Services and Terminal Services

E-mail services, archival and filtering

Network Configuration – Switching, Routing, Firewall, Wireless, Internet/Bandwidth

Off-Site Operations / Co-Location

Backup Solution Anti-Virus and Anti-Spyware Protection

Remote connectivity (Home Offices / Remote Offices)

Inventory

Reports

Next Steps

Once this audit is complete, we create recommendations based on our findings and interviews with stakeholders. We present you with an executive summary, an alignment to best practices, recommended next steps and 3-year IT improvement strategy and budget. We review all of this with the leadership team and have an open discussion about the options laid out.

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